

This accessibility guide does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Accessibility Guide for Geckos Rest, Guest House**

### **Introduction**

Geckos Rest guest house is located at 77 Mount Wise, in Newquay, Cornwall. Only a 3 minute walk down to the town centre and then a 5 minute walk to the beach. The quickest way down into town is via a footpath with steps and a steep incline (though Mount Wise park). Alternately a wider foot path follows the road providing a longer route with a gentle slope into town (Mount Wise road / Berry road).

Geckos Rest is an old Victorian building. We offer 8 bedrooms on the first and second floors. The lounge, reception and breakfast room are located on the ground floor. There is a car park at the front of the property, where a flight of 9 stairs provides access to the front door. There is also a car park at the rear of the property, where a flight of 6 stairs provides access to the rear door on the first floor.

For breakfast, where possible, we use locally sourced ingredients and cater for varying dietary requirements, such as gluten free and vegetarian, please let us know at time of booking.

We look forward to welcoming you. If you have any queries or require any assistance please phone us on 01637 876781 or email [stay@geckosrest.co.uk](mailto:stay@geckosrest.co.uk)

### **Pre-Arrival**

- For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using [www.google.co.uk/maps](http://www.google.co.uk/maps) simply enter your postcode and ours, which is TR7 2BP to get directions.
- The nearest railway station is Newquay, which is 0.5 miles away, about a 15 minute walk. Taxis are available at the station. If you require an

accessible taxi this can be booked in advance, see contact information for details.

- The nearest bus stop is 300m/330yds from the guest house – ask the driver for the stop on Mount Wise, by the football ground. Our stop is on route to the main bus station so most buses boarded at the train station (Burger King bus stop) also stop on Mount Wise by the football ground.
  - There is no shelter or seating.
  - Most buses can accommodate one wheelchair.
  - The buses run regularly, about every 30 minutes from 9am to 8pm.

Please check <https://www.firstgroup.com/cornwall> or phone us for more details.

- The main bus station is only ¼ mile away, in the town centre.
- The pavement on the street leading to Geckos Rest is paved.
- There is a local company which supplies equipment that can be hired, see contact information for details.
- This Access Statement is available in larger print on request.

## **Car Parking and Arrival**

- Assistance can be given with luggage.

### Front entrance and on-site parking

- The front car park has space for 4 cars which must be pre-booked, with a 53ins/1.35m wide walk way leading to the house. There are additional pre-bookable spaces in the rear car park (see below).
- There is a flight of 7 steps, with metal hand rail, leading to the patio area then a further 2 steps to the front door of the guest house. The steps are 53ins/1.35m wide and have a raise of 6.7ins/17cm.
- Street lighting lights the front car park, which has a tarmac surface and there are additional stair lights at night.
- The front doors are 33ins/ 840mm wide.

### Rear Entrance and on-site parking

- There are three parking spaces in the car park at the rear of the guest house which must be pre-booked. A flight of 5 stairs leads from the car

park to the decking area, there is 1 additional step half way along the decking area, this leads to the back door on the first floor.

- The car park has a tarmac surface with wooden steps (with hand rail) and decking leading to the back door. This is well lit at night by maintained lights.
- The back door is 26.5ins/ 680mm wide.
- Guests arriving at the rear entrance enter on the first floor.
  - A flight of 3 stairs then a flight of 12 stairs leads down to the welcome area.
  - A flight of 3 stairs (down) then 5 stairs (up) lead to the bedrooms on the first floor.

### Public parking

- Double yellow lines are present on the street outside the guest house. However some single yellow lines to the left hand side of the guest house, allowing parking from 7pm to 9am.
- A pay and display car park is located opposite Geckos Rest.

### **Welcome Area**

- Guests are welcomed in the hallway on the ground floor, which is level throughout, where they are asked to register at the reception desk.
- Seating is available on the same floor as the reception, in the lounge (tub chairs and sofas) and breakfast room (upright chairs without arms). There is a small step (0.5ins/ 15mm) between the hall way and breakfast area.
- The flooring is carpeted.
- The area is evenly and well lit with overhead lighting.
- A magnifying glass, pen and pad of paper are available on request.
- Guests are shown the guest lounge, breakfast room and their bedroom.

### **Bedrooms**



- All the bedrooms are located on either the first and second floors and are en-suite. There are 17 steps from the ground floor to the first floor, and a further 15 steps to the second floor.
- There are 6 bedrooms with shower en-suite, four on the first floor and two on the second floor.
- There are 3 bedrooms with shower over bath en-suite, one on the first floor and two on the second floor.
- The door leading to the first floor is 30ins/760mm wide.
- The bedroom doors on the first floor are 27ins/685mm wide or wider.
- The door leading to the second floor is 28ins/710mm wide.
- The bedroom doors on the second floor are 30ins/760mm or wider.
- Furniture cannot be easily removed or rearranged in the bedrooms. The wardrobes, desk and headboards are fixed.
- The height of all of the beds from the top of the mattress to the floor is 23ins/585mm.
- The single bed in the family room is only suitable for use by children. The height from the top of the mattress to the floor is 21ins/535mm.
- Rooms are bright and evenly lit. Overhead lighting is controlled by a wall switch. Bedside lamps are also in each room.
- All of our bedrooms offer the following: Lighting as above, some colour contrast between the floor, walls and doors, short pile carpet, all bedding is non-feather, widescreen digital television with remote control and subtitles.

### **Bathrooms, Shower-rooms & Toilets (En-suite)**



Room 2



Room 2



Room 3



Room 3

- All rooms have en-suite facilities.
- Some colour contrast between the doors and floor.
- White towels, white wall tiles and white sanitary wear.

- Non-slip vinyl flooring.
- Well lit with bathroom spot lights.

#### Double with bath (room 2), first floor

- Door opening to bathroom 23ins/585mm.
- Shower is over bath, non slip stickers have been applied to the bath, the step into the bath is 22ins/ 560mm. The bath is 59ins/1500mm long. Lever mixer taps to shower over bath.
- Toilet height 15ins/380mm.
- Wash basin in bathroom: height 33ins/840mm, Lever taps, fluorescent light over mirror.

#### Classic Double and Family Room with sea view (rooms 3 & 4), first floor

- Door opening to bathroom 24ins/610mm.
- Step into shower, turn dial mixer shower controls
  - Room 3 & Family Room, shower step in is 8ins/205mm
  - Room 4 shower step in is 10ins/260mm
- Shower tray size 30ins/760mm square.
- Toilet height 15ins/380mm.
- Wash basin in room: Lever taps, fluorescent light over mirror
  - Room 3 and Family Room basin height 33.5ins/850mm.
  - Room 4 basin height 36ins/915mm.

(Please note the family room is currently unavailable)

#### Basic Double (room 5), first floor – see also room 11

- Door opening to bathroom 24ins/610mm.
- Step into shower 11ins/405mm, turn dial mixer shower controls.
- Shower tray size 30ins/760mm square.
- Toilet height 16ins/405mm.
- Wash basin in room: height 33ins/84mm, lever taps, fluorescent light over mirror.

#### Standard double (room 8), second floor

- Door opening to bathroom 24ins/610mm.
- Step into shower 10ins/255mm, turn dial mixer shower controls.

- Shower tray size 47ins/1200mm by 30ins/760mm rectangle.
- Toilet height 15.5ins/400mm.
- Wash basin in bathroom: height 33ins/840mm, Lever taps, fluorescent light over mirror.

#### Superior double rooms (rooms 9 and 10), second floor

- Door opening to bathroom 30ins/760mm.
- Shower is over bath, non slip stickers have been applied to the bath, the step into the bath is 22.5ins/570mm. The bath is 70ins/1700mm long.
- Lever mixer taps to shower over bath.
- Toilet height 16ins/405mm.
- Wash basin in bathroom: height 33.5ins/850mm, lever taps, fluorescent light over mirror.

#### Basic double (room 11), second floor – see also room 5

- Door opening to bathroom 23ins/585mm.
- Step into shower 10ins/255mm, turn dial mixer shower controls.
- Shower tray size 31.5ins/800mm square.
- Toilet height 16ins/405mm.
- Wash basin in bathroom: height 33.5ins/850mm, Lever taps, fluorescent light over mirror.

### **Public Areas - Halls, Stairs, Landings, Corridors**

- All public areas, halls, stairs, landing, are well lit using a combination of ceiling and wall lights.
- There is short pile carpet on the stairs, hall and landing.
- From the ground floor there are two flights of stairs (12 + 3 steps) to the back door. Both flights of stairs have a handrail on one side.
- From the ground floor there are two flights of stairs (12 + 5 steps) to the first floor with a handrail on one side.
- From the first floor to the second floor there is a flight of 10 steps to the second floor, then another flight of 5 steps to the bedrooms. Both flights have a hand rail on one side. There is a single step up (with a hand rail on one side) to room 6 and the public toilet.

## **Public Areas - Lounge**

- The guest lounge is situated on the ground floor with step free, level entry from the front door and stairs.
- The door opening to the lounge room is 62ins/1575mm wide.
- The room has a mixture of seating with sofas and soft chairs with arms and low coffee tables.
- Lighting is natural daylight and light levels are controlled by overhead lighting as well a table lamp and a reading lamp in the room.
- The flooring is short pile carpet.
- Widescreen digital television with remote control and subtitle facility is available.

## **Public Toilet (& Wetsuit Hanging Area)**

- There is a small unisex toilet, with one hand basin, on the top floor.
- The toilet door has an opening width of 29ins/735mm.
- There is limited space to the side of the toilet, when the door is closed 56ins/1400mm on one side and 10ins/255mm on the other side.
- The toilet height is 15.5ins/400mm.
- The toilet is well lit with a single overhead light and side window.
- There are turn taps on the sink.
- Non-slip vinyl flooring.

## **Breakfast Room**

- The breakfast room is situated on the ground floor with a level change of 0.5ins/15mm from the corridor.
- The opening to the breakfast room is 52ins/1320mm wide and it is level throughout.
- Lighting is natural daylight and light levels are controlled by overhead and wall lighting.
- The flooring is level wood laminate.
- Chair seat height is 18ins/460mm, table height is 30ins/765mm.

- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Cooked breakfast is served but you can help yourself to fruit juices and cereals.
- Breakfast food allergen information is available on request.

### **Front Patio**

- There is a paved patio area which can be accessed from the front door by two steps. Table and chairs are available on the patio.
- There are two small planting areas on the patio, marked with white stones.
- A glass balustrade protecting the drop from the patio area onto the car park.
- Smoking is allowed in this area.
- There are 7 steps on leading to the front door of the guest house from the front car park.
- Street lighting lights the area, stair lights provide lighting for the stairs.

### **Rear Decking**

- There is a decking area (with a step halfway along) which can be accessed from the rear back door. This is also the access to the car park, via the 5 steps down.
- A bench is available for seating and smoking is allowed in this area.

### **Additional Information**

- We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation.
- Local Equipment Hire is half a mile away, see ‘Independent Living’ shop details below.
- The nearest Minor Injuries Hospital is one mile away.
- The nearest Doctors surgery is half a mile away.
- The nearest General Hospital with an A&E unit and walk in NHS is 15 miles away (30min drive)

Please let us know if you require further information about these.

- Free WiFi Internet access is available.



- We can offer a list of nearby attractions and suggested places to eat with details of their Access Statements for information, where available.
- Please advise us before arrival if you have a guide dog. Pets are not allowed.

### **Future Plans**

- We are planning a review of our website later this year to make it more accessible, your comments are welcome to assist us with this project.

### **Contact Information**

Address: Geckos Rest, 77 Mount Wise, Newquay,  
Cornwall, TR7 2BP.

Telephone: 01637 876781

Email: [stay@geckosrest.co.uk](mailto:stay@geckosrest.co.uk)

Website: [www.geckosrest.co.uk](http://www.geckosrest.co.uk)

Grid Reference: Ordnance Survey Land ranger Sheet 200 ST 104 662

Hours of Operation: Open from March to November

Check in: 4pm to 9pm, please ask if earlier/ later is required.

Check out: 10.30am, please ask if earlier/ later is required.

- On arrival guests are given emergency at night free-phone number should you need to contact us, and we live on the premises. There is a guest phone at reception.

### **Local Contact Numbers**

Equipment Hire: 01637 498015 Independent Living. 3 St. George Rd,  
Newquay, Cornwall, TR7 1RE.

A&E Hospital: 01872 250000 Royal Cornwall Hospital (Treliske),  
Treliske, Truro, Cornwall, TR1 3LJ

Minor Injuries Unit: 01637 893600 St. Thomas' Road, Newquay, TR7 1RQ

Accessible Taxi: 01637 875555 A2B

Local Buses: 0345 646 0707 First Bus

Train: 08457 484950 National Rail Enquires

Doctors: 01637 850002 Newquay Health Centre,  
St. Thomas' Road, Newquay, TR7 1RU